

Long Island Moving & Storage Ass'n

29 Urban Drive, Selden, NY 11784 • Telephone 631/506-8921 • Fax 631/980-3882 • www.limsa.com

(Do not use this address to return form. Use New Hyde Park address below)

APPLICATION FOR LIMSA MEMBERSHIP

Return completed form and check (payable to LIMSA) to: Paul Gentil, Gentil Moving Services, 2196 Jericho Turnpike, New Hyde Park, NY 11040

We hereby apply for membership in the LONG ISLAND MOVING & STORAGE ASSOCIATION. Our firm has been engaged in moving and storage with a primary place of business at the same location for at least three years in the county of Nassau, Suffolk, Queens or Brooklyn, is duly licensed by the NYS DOT and carries Worker's Compensation Insurance in accordance with DOT requirements. We agree to abide by LIMSA's membership rules, including its Code of Ethics, and understand that our application can be rejected, or our membership revoked, without recourse.

Firm Trade Name: _____

Legal Name: _____ Street Address: _____

City, State, Zip: _____

Your Name: _____ Telephone: _____

NYS DOT #: _____ ICC #: _____

Signature: _____ Title: _____ Date: _____

Names of two sponsors: (1) _____ (2) _____

Initiation fee is \$100 and annual dues \$550, both payable with submission of application and refunded if application is not accepted. Dues include 7 dinners, consumed or not.

CODE OF ETHICS

1. Provide honest and accurate estimates in accordance with published tariffs.
2. Adhere strictly to a policy of Truth in Advertising.
3. Provide good, clean facilities and equipment operated by qualified personnel.
4. Use improved methods of packaging/handling to ensure maximum safety of shipments.
5. Comply with all rules and regulations set forth for our industry by the Interstate Commerce Commission, the NYS Department of Transportation and other regulatory bodies.
6. Give fair and honest consideration to all complaints and to settle claims promptly and equitably within legal limitations.

11/22/04

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Procedure for Submission, Review and Approval of Membership Applications Plus Rules for Maintaining Membership

A. Submission of Application

A1. Any individual, firm, partnership or corporation engaged in the transportation of office or household goods with a headquarters office located at the same site for at least three years in the counties of Nassau, Suffolk, Queens, Brooklyn or the New York Metro area in the State of New York may become a member of this association, provided the nominee:

- a. Is first nominated for membership by two current mover members in good standing;
- b. Proves performance in accordance with, and accepts adherence to, the association's Code of Ethics;
- c. Proves a record of fair and honest business dealings with customers, fellow movers and associate members;
- d. Proves an acceptable performance record with the NYS Department of Transportation and any other regulatory agency governing our industry, plus maintains a minimum of a satisfactory rating with the Better Business Bureau; acceptable DOT record of five (5) or less complaints within a period of one year, although a single serious or blatant complaint such as theft, fraud or failure to comply with tariff rules, shall be deemed unacceptable for new or existing members and shall be reason for rejection of a membership application or termination of membership of an existing member;
- e. Passes LIMSA's screening/interview process based on approval by 70% of the Board;

A2. Any individual, firm, partnership or corporation engaged in the business of supplying goods and services to the household goods moving industry may become an associate member of this association.

A3. Applicants for associate membership shall be admitted to associate membership under other such rules and upon such conditions as the Board of Directors may from time to time determine.

A4. Any applicant for membership in the association shall submit a written application to the Board of Directors of the association, together with a check covering both an initiation and annual membership fee, which is returnable if the application is denied.

B. LIMSA's Code of Ethics

- B1. Provide honest and accurate estimates in accordance with published tariffs.
- B2. Adhere strictly to a policy of Truth in Advertising.
- B3. Provide good, clean facilities and equipment operated by qualified personnel.
- B4. Use improved methods of packaging/handling to ensure maximum safety of shipments.
- B5. Comply with all rules and regulations set forth for our industry by the NYS Department of Transportation and any other regulatory agency governing our industry.
- B6. Give fair and honest consideration to all complaints and to settle claims promptly and equitably within legal limitations.

C. Review Process

- C1. Upon notice of interest in membership, LIMSA's Membership Application Review Committee will conduct an investigation of the applicant's record with the NYS Department of Transportation, the Better Business Bureau, the Department of Consumer Affairs and any other regulatory agency governing the moving industry.
- C2. LIMSA will notify all members of the application and ask for comments.
- C3. The Membership Application Review Committee Chairman will evaluate all data, prepare a report for review by the entire Board of Directors and may recommend that the applicant appear before the Board for an interview.
- C4. If an interview is recommended, subjects in which the Board might be interested include:
 - a. How long has the applicant been in business? The Board may recommend a waiting period before approval. If the applicant is new in business but known in the industry based on his record as an employee of another company, a waiting period might not be required.
 - b. What is the applicant's attitude about the LIMSA Code of Ethics, and can he show that he has conducted his business in accordance with that code?
 - c. Will the applicant be an active member, attend meetings and volunteer to serve on committees or serve in other ways?
 - d. Other questions the Board may decide to ask from time to time.

D. Approval

- D1. Following submission of an application with payment, review and approval thereof by a vote of 70% of the Board of Directors, the applicant shall be admitted to membership.

E. Termination of Membership

- E1. All new members will be on probation for a period of six months.

E2. Membership may be terminated by:

- a. Voluntary resignation of a member or an associate member;
- b. Cancellation, abandonment, sale, transfer or other termination of the member's right to transport office or household goods in commerce;
- c. Expulsion of a member or associate member for cause, including but not limited to:
 - c1. engaging of a member in misconduct materially injurious to LIMSA;
 - c2. commission by a member of any act constituting illegal conduct or conviction of a crime as related to the function of the moving and storage industry, except minor traffic violations;
 - c3. member's refusal or willful failure to act in accordance with any reasonable direction or order by the NYSDOT or any governmental regulatory agency;
 - c4. member's willful or intentional acting in any manner that has a direct, substantial or adverse effect on LIMSA's reputation.

E3. A company whose membership is long-standing with a good record but whose performance suddenly slips below standard, will be granted a period of time to improve its record.

F. Claims Following Termination

F1. If the membership of any member or associate member be terminated, neither its, his or her successors, assigns, representatives or distributees shall have any interest in or claim upon any of the property, funds, income or assets of this association.

G. Review of Member Performance Record

G1. Effective April 1, 2001, any member who accumulates six (6) more DOT complaints within a 12-month period, or whose satisfactory BBB rating is lowered to an un-rated position, will receive a warning letter that the company's membership is in jeopardy and they will be given six (6) months to improve the rating(s);

G2. If after the six-month grace period the member has accumulated six (6) or more DOT complaints in the previous 12-month period, or if after six (6) months the BBB rating has not been raised to a satisfactory rating, then the member's company name will be removed from LIMSA's membership lists and Web site for a period of six (6) month, following which the member's performance record will be reviewed and, if not improved, the member's membership will be terminated;

G3. Any member who accumulates ten (10) or more DOT complaints within a 12 month period or drops to an unsatisfactory BBB rating will be automatically dropped from LIMSA's membership roll and must wait a period of two years before applying for reinstatement.